



## WEBINAR ON Digital Service Standards

for

### *e-Governance Standards & Guidelines*

Standards for e-Governance Applications | [www.egovstandards.gov.in](http://www.egovstandards.gov.in)



### Understanding e-Governance Standards & Guidelines

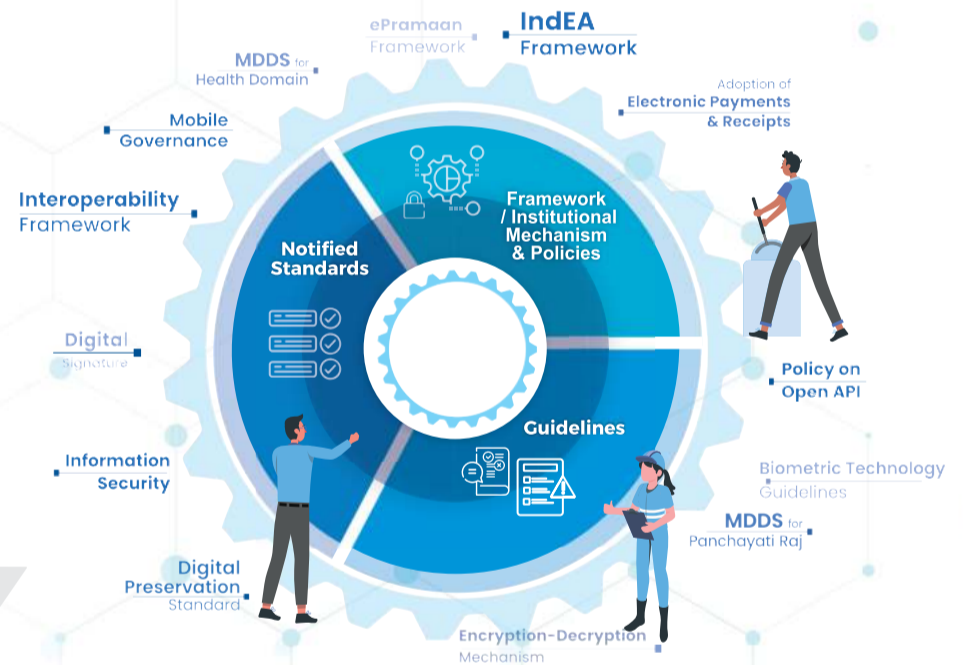
Digital Service Standards is playing a pivotal role in advancing the efficiency, transparency, and accessibility of public services. The Government of India is implementing Digital India, flagship program, as an umbrella program to prepare India for knowledge-based transformation into a digitally empowered society and knowledge economy.

Under the guidance from Ministry of Electronics & Information Technology (MeitY), Government of India, C-DAC and STQC Directorate are jointly conducting various technical webinars to create wide scale awareness on e-Governance Standards & Guidelines.

The target audiences included participants from the ICT&E industry, academia and government etc. Standards and Guidelines in e-Governance enable accessible, efficient, transparent and reliable government services at affordable costs. Implementation and integration of these Standards help to ensure sharing of information and seamless interoperability of data across e-Governance applications/systems. The Government of India is also promoting the usage of Open Standards to avoid any technology lock-ins.

**WEBINAR TIMINGS**

**FRIDAY, 01<sup>st</sup> MARCH, 2024**  
11:00 hrs - 13:00 hrs



### About Unlocking Digital Service Standards

- Embark on an enlightening journey with our webinar on mastering Digital Service Standards – your ultimate guide to delivering exceptional digital experiences! Whether you are an academic student, a seasoned professional, or a government official striving to enhance citizen services, this tailored session is perfect for you.
- Digital Service Standards refer to a set of principles and guidelines that organizations follow to deliver effective and user-centric digital services. These standards, often established by government agencies or large organizations, ensure that digital offerings meet user needs, are accessible, and are delivered consistently and efficiently. While specific standards may vary, common elements typically include creating reliable, performant, and secure digital services that meet evolving user needs while adhering to privacy and data protection regulations.
- Explore how Digital Service Standards drive modern digital transformation, ensuring user-centric, accessible, and secure digital services. Led by industry experts, this webinar delves deep into the essential elements of digital service excellence, providing actionable insights to enhance your digital offerings.

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Unlock your future by attending the webinar, get acquainted and learn from the experts

Unlock your potential and chart your course towards digital service excellence. Don't miss this opportunity to gain valuable insights from seasoned industry experts. Register now and embark on your journey to digital success!

### Some of the key takeaways from the webinar :

- 👉 **User-Centric Design:** Prioritize user needs and preferences to create intuitive and engaging digital experiences
- 👉 **Accessibility:** Understand the importance of inclusivity and discover practical techniques for making digital services accessible to users with diverse abilities
- 👉 **Agile Development:** Explore agile methodologies to drive innovation, efficiency, and value delivery in digital service development
- 👉 **Security and Privacy:** Gain insights into mitigating threats and protecting user data through robust security measures and privacy considerations
- 👉 **Continuous Learning and Improvement:** Embrace a culture of continuous improvement to stay abreast of evolving technologies and industry best practices in digital service delivery.

### Expert Speaker

#### About the Expert Speaker

Shri Basavaraj Hooli, an IIT Bombay graduate with over 35 years of diverse expertise spanning Industry, Academia, R&D, Startups, and Consulting. As an Enterprise Architecture and Security Evangelist, he is at the forefront of Digital Convergence, Cloud Security, and Emerging Technologies. He serves C-DAC, Pune as an expert consultant in the emerging technology areas and E-Governance Standards. With extensive experience in the IT industry, he has held key roles including CTO and Managing Director, leading groundbreaking projects like the Next Generation Billing System, IOT Framework for Building Automation, City Operation Centre for Smart Cities, Dual Mode Phone, etc.



**Shri Basavaraj Hooli**  
Expert Consultant, C-DAC, Pune

#### Who should attend ?

- 👉 Academician from Universities/Institutes/Organization/Colleges specializing in Computer Science and Information Technology
- 👉 Software and System developers, implementers and integrators of e-Governance Applications
- 👉 Policy makers in the area of e-Governance and Citizen Centric Application
- 👉 Promoters and consumers of e-Governance Standards, Guidelines & Framework



#### Registration Link

To register for the webinar, please click the link below

[https://egovstandards.gov.in/webform/digital\\_service\\_standards](https://egovstandards.gov.in/webform/digital_service_standards)

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Webinar link will be provided on our website. For more information on e-Governance Standards & Guidelines, please visit our website <http://egovstandards.gov.in> or write to us at [egov.stds@cdac.in](mailto:egov.stds@cdac.in)

